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## ABOUT BLACK HILLS ENERGY

Black Hills Corp. (NYSE: BKH) is a customer focused, growth-oriented utility company with a tradition of improving life with energy and a vision to be the energy partner of choice. Based in Rapid City, South Dakota, the company serves 1.3 million natural gas and electric utility customers in eight states: Arkansas, Colorado, Iowa, Kansas, Montana, Nebraska, South Dakota and Wyoming. More information is available at [www.blackhillscorp.com](http://www.blackhillscorp.com) and [www.blackhillsenergy.com](http://www.blackhillsenergy.com).

## COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

### Safety Policy

Black Hills Energy (BHE) is committed to providing customers with safe, reliable natural gas service by providing an environment that is free from recognized hazards for employees and customers.

Black Hills Energy employees perform daily proactive tasks to ensure the integrity of its pipeline system. Integrity Management Plans are implemented to further protect zones defined by pipeline regulators as High Consequence Areas. These areas are located near high-pressure natural gas pipelines and can include – but aren't limited to – playgrounds, hospitals, schools, daycares, and retirement and correctional facilities.

### Emergency Response

Black Hills Energy has detailed emergency procedures for responding to a natural gas emergency with a priority to protect life first, then property and the environment. Our procedures and abilities to respond to an emergency are exchanged with local emergency officials so that we can engage in mutual assistance to minimize hazards to life or property. To view a list of gas operators and maps of the transmission pipelines in a community, go to the National Pipeline Mapping System website, [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). BHE's Emergency contact number is 1-800-890-5554.

Black Hills Energy seeks opportunities to educate the public about natural gas. The company also partners with volunteer fire departments to provide hands-on training exercises for firefighters to practice techniques to effectively extinguish natural gas fueled fires under controlled circumstances.

### Public Awareness Program

Black Hills Energy's Public Awareness Program was developed under the guidance of API RP1162 and is intended to educate stakeholder audiences along the geographic areas in which the company has distribution or transmission facilities. This includes customers, affected public along both the distribution and transmission pipelines, local and state emergency response and planning agencies, local public officials and governing councils, and excavators. Educating stakeholders can help prevent pipeline emergencies and can also help recognize, report and respond to a suspected pipeline emergency in a timely manner.

## 24-HOUR EMERGENCY/ CUSTOMER SERVICE: 1-888-890-5554

**PRODUCTS / DOT GUIDEBOOK ID# / GUIDE#:**

Natural Gas	1971	115
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### IOWA COUNTIES OF OPERATION:

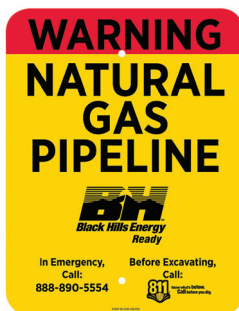
Adair	Grundy
Allamakee	Guthrie
Black Hawk	Hamilton
Boone	Hancock
Bremer	Hardin
Buchanan	Howard
Buena Vista	Jackson
Butler	Jasper
Calhoun	Jones
Carroll	Linn
Cass	Marshall
Chickasaw	Mills
Clay	Mitchell
Clayton	Monona
Crawford	O'Brien
Dallas	Pocahontas
Delaware	Polk
Dickinson	Pottawattamie
Dubuque	Sac
Emmet	Story
Fayette	Webster
Floyd	Winnebago
Franklin	Winneshiek
Fremont	Worth
Greene	

### \*TECH SERVICES ONLY:

Cedar (Tipton)	Kossuth
Cerro Gordo (Mason City)	Osceola
Cherokee	Union
Ida	Wright (Goldfield)

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

*\* We do not have BHE owned facilities but do provide maintenance and oversight of facilities owned by other entities*



Know what's below.  
Call before you dig.

Additional information is available online.

- Black Hills Energy's home page: [www.blackhillsenergy.com](http://www.blackhillsenergy.com)
- List of natural gas service operators and maps of transmission pipeline systems: [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)
- Excavation practices near underground facilities: [www.commongroundalliance.com](http://www.commongroundalliance.com)

